

## Privacy Policy

*Last Updated: 10/15/2024*

MySafegress (“we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you provide to us. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website [www.mysafegress.com](http://www.mysafegress.com) (the “Site”), and when you interact with our services, including through marketing communications such as emails and text messages.

By using our Site and services, you consent to the practices described in this Privacy Policy. Please read this policy carefully to understand how we collect and handle your personal information.

### 1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Your name, email address, phone number, mailing address, and other contact details when you provide them through forms on our Site or other interactions.
- **Payment Information:** Payment details you provide during transactions (e.g., credit card information). Payment data is handled securely through our payment processing partners.
- **Usage Data:** Information about how you interact with our Site, such as your IP address, browser type, pages visited, and the dates/times of your visits.
- **Device Information:** Information about the device you use to access our Site, such as hardware model, operating system, and mobile network information.

### 2. How We Use Your Information

We may use the information we collect for the following purposes:

- To provide, operate, and maintain our Site and services.
- To process transactions and manage your account.
- To communicate with you about your orders, inquiries, or customer service needs.
- To send you marketing and promotional messages, including emails and text messages, if you have opted in to receive them.

- To improve our website and services, including for analytics, personalization, and customer feedback.
- To comply with legal obligations, resolve disputes, and enforce our agreements.

### **3. Text Message Communications**

You may opt in to receive text messages from us, such as marketing offers, reminders, and updates on your orders. When you opt in, you are providing consent to receive messages to the phone number you provide.

#### **Opting In to Text Messages**

- By providing your phone number through our Site or other forms, you agree to receive text messages from us at the number provided.
- Message and data rates may apply based on your mobile carrier.

#### **Opting Out of Text Messages**

- You can opt out of receiving text messages at any time by replying “STOP” to any text message we send. After you opt out, you will no longer receive text messages from us, except for messages related to order fulfillment or customer service inquiries.
- Alternatively, you can contact us at [Insert Contact Information] to request removal from our text messaging list.

### **4. Cookies and Tracking Technologies**

We use cookies and similar tracking technologies to enhance your experience on our Site. Cookies are small data files stored on your device that help us remember your preferences and understand how you use our Site. You can manage cookie preferences through your browser settings, but disabling cookies may limit some functionality.

### **5. Third-Party Sharing**

We do not sell or rent your personal information to third parties. However, we may share your information with trusted third-party service providers for business purposes, including payment processing, website hosting, and marketing services. These third parties are required to protect your information and only use it in accordance with this Privacy Policy.

We may also share information as required by law, to respond to legal processes, or to protect our rights or the rights of others.

## 6. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, use, or disclosure. However, no data transmission over the internet or storage system can be guaranteed to be 100% secure.

## 7. Your Data Rights

Depending on your location, you may have the following rights regarding your personal information:

- **Access and Correction:** You may request access to or correction of the personal information we hold about you.
- **Deletion:** You may request the deletion of your personal data under certain conditions.
- **Opt-Out:** You may opt out of receiving marketing communications from us, including emails and text messages, at any time by following the opt-out instructions provided in these communications or contacting us directly.

To exercise any of these rights, please contact us at [Insert Contact Information].

## 8. Children's Privacy

Our Site and services are not intended for use by children under the age of 13, and we do not knowingly collect personal information from children. If we become aware that we have collected information from a child under the age of 13, we will take steps to delete it.

## 9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we make changes, we will revise the "Last Updated" date at the top of this page. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

## 10. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

MySafegress

2242 Ridgeway Rd, Manchester, NJ 08015

Email: [office@mysafegress.com](mailto:office@mysafegress.com)

Phone: 732-908-4784